

Baity's Precision Machining, Inc.
131 Glenn Bridge Road
Arden, NC 28704

Attention: Q/A Manager, Mr. Jennings Plemmons

Dear Jennings:

It was a pleasure to speak with you recently concerning your companies performance during the 2008 calendar year.

As we discussed, Baity's on time delivery performance during the 2008 calendar year was 100%.

Your quality performance was also 100%, representing another defect-free year.

I have reviewed our records during the past four years which you've held the contract for a precision swiss machined, very precise tolerance part used in one of our medical appliances.

Our records show that Baity's has one of the lowest defect rates of any of our suppliers, with several years of zero defect shipments.

It has been a pleasure to deal with such a professional organization.

Personal contact by Baity's senior personnel who definitely "know their stuff" has also been of great assistance to us.

I understand you've been selected by us to bid on a number of upcoming projects. I can say without a doubt that everyone involved looks forward to expanding the strength and depth of our relationship with Baity's Precision Machining.

I look forward to both of our organizations enjoying a successful year in 2009, despite the current economic climate.

Yours truly,

F.B.
Supplier Quality Engineer